



## Mission:

*“Promote healthy living...make lots of friends.”*

## Our Core Values:

### *Our Guests...*

**Provide** our guests with impeccable service by demonstrating warmth, graciousness, efficiency, knowledge, professionalism, cleanliness, and integrity in our work. We will learn their names and make all guests feel welcomed. We will treat every guest like we want to be treated.

### *Our Menu...*

**Serve** many tasty choices that support healthy lifestyles by offering a variety of fruit, vegetables, and salads. We will offer organic produce, low fat, and low sugar choices when available and practical. We will ban MSG, trans - fats, and fried food. Sauces, dressings, and soups will be homemade. Our protein choices will be free from hormones and antibiotics. We will also offer choices for those who prefer a vegetarian or gluten-free diet.

### *Our Workplace...*

**Nourish** a culture of excellence and teamwork in all we do. Our goal is to create a beautiful, clean, comfortable, and safe workplace while providing opportunities for recreation, exercise, and social interaction. Support a variety of charitable causes to strengthen and support our community.

### *Our Co-Workers...*

**Encourage** personal, mental, and spiritual growth for the whole person—both on and off the job. We will strive to provide continuing education and advancement opportunities to stimulate personal development. We will demand honesty, integrity, and a strong work ethic to promote personal as well as company success.

### ***Our Management...***

**Respect** co-workers while granting equal opportunity for all, realizing that abilities and skills will vary. We will hold everyone to the highest standards of performance and accountability; and coach towards improved individual performance. We will promote good teamwork, and emphasize that “Together Everyone Achieves More.”

### ***Our Rewards...***

**Share** in the financial rewards of business ownership by monitoring our Critical Numbers through Open Book Management as we strive to return a profit, thus rewarding all Hardy Partners for their diligence in having created that profit. As part-owners of the company, we have a “stake in the outcome,” which provides even more motivation to consistently please our guests and fulfill our mission.